jetpay
by baseline

Introducing your customers and suppliers to Jetpay

Welcome to Jetpay

Thank you for creating your account with Jetpay! We are excited to help you streamline your payment process and are here to make the transition as seamless as possible.

Why is introducing Jetpay to your customers important?

When using Jetpay, you will often be asking your customers to process payments using the Jetpay payment page. Understandably, we have found some of our client's customers require some additional encouragement to use and trust Jetpay with their high-value payments. We recommend you share some basic information about Jetpay.

Introducing Jetpay to your customers and suppliers

Here is a simple strategy to help your customers better understand what Jetpay is, why you trust us, and why they can feel confident paying you with the platform:

1. **Introduce Jetpay with a paragraph in your invoice emails**
2. **Attach a formal introduction letter outlining our partnership**
3. **Provide your customers with access to the Help Center**

To make this easier, we've created a suite of customizable templates to get you started. Choose to copy our text, create your own, or use a combination - whatever works best for you and your customers.

The Jetpay Help Center includes:

- Email Paragraph Templates
- Invoice Notes Templates
- Introduction Letter Templates
- Security Information
- User guides
- FAQs

All the material you need in one place:

[Help Center]

https://help.jetpay.baselinepayments.com

About Jetpay

Every business needs to move money and our mission is to make it as easy as possible. No limits. No paperwork. No headaches. Jetpay is owned by Baseline Payments, a Vancouver-based payments consultancy focused on simplifying payments and improving cash flow — backed by our boutique approach to client support.